

## How to use

All you need: a wireless-enabled<sup>1</sup> device and a BT Openzone account. You'll need to configure your wireless settings. If your device isn't wireless-enabled, you can get a wireless or LAN card at [www.shop.bt.com](http://www.shop.bt.com) or your local computer shop.

Just sign up at [www.btopenzone.com](http://www.btopenzone.com)

### HOW TO BUY

Try BT Openzone with 1-hour, 24-hour, 5-day or 30-day...

- BT Openzone e-Vouchers
- BT Openzone paper vouchers at selected hotspots
- BT Openzone Choice and top up credit as you need it (UK only)

Or sign up for regular use with...

- BT Openzone Subscription<sup>2</sup>
- BT Openzone per Minute
- BT Openzone Corporate Plan for multi-user subscriptions

Or for access in the Americas and Western Europe...

- BT Openzone international voucher

Sign up online at [www.btopenzone.com/buy](http://www.btopenzone.com/buy) or call Freefone 0800 169 1397.

### SECURITY

To help make sure you receive a safe, reliable and robust service, BT Openzone protective measures include:

- 128-bit public key encryption at log-in
- encryption of your account traffic

For additional security, we suggest you install a firewall and use a Virtual Private Network to access your company intranet.

Find out more at [www.btopenzone.com/why/individuals.jsp](http://www.btopenzone.com/why/individuals.jsp)

## How to find a hotspot

Wherever you are, you can easily find your nearest hotspot in handy locations.

### WHEN AT HOME OR IN THE OFFICE

Search online for hotspots anywhere in the world at [www.btopenzone.com/find](http://www.btopenzone.com/find)

### WHEN ON THE MOVE IN THE UK

Simply call<sup>13</sup> 118 500 or text<sup>14</sup> the postcode or town you want to search for to 81041.

### ROAMING

If you're a BT Openzone subscriber<sup>2</sup>, you can also use the Wi-Fi networks of BT Openzone partner operators to enjoy convenient internet access in the UK, Republic of Ireland and abroad.

Find out more at [www.btopenzone.com/find/roaming.jsp](http://www.btopenzone.com/find/roaming.jsp)

### HOW TO CONNECT

Once you're in a hotspot and connected to the BT Openzone signal, simply open your browser and go to [www.btopenzone.com](http://www.btopenzone.com) – and enter your username and password. When you've finished, remember to 'log out' before closing your web browser.

### HOW TO CONTACT US

Email us at [openzone.support@bt.com](mailto:openzone.support@bt.com)  
Call us on 0870 240 5745 (from UK<sup>15</sup>)  
or +44 1325 560 841 (from abroad<sup>16</sup>)

(Technical assistance 24 hours a day. Billing support 9.00am–5.30pm GMT weekdays.)

## Terms and conditions

<sup>1</sup> BT Openzone availability is subject to coverage. Wireless-enabled equipment, a BT Openzone account (or prepaid usage) is needed. Conditions apply.

<sup>2</sup> Minimum 12-month term applies.

<sup>3</sup> Operates within range of the BT Home Hub or BT Openzone hotspots. Applies to numbers beginning 01, 02 and 03, excluding Channel Islands, and UK mobile numbers starting 07 (whilst the caller and recipient are both in the UK). BT broadband and BT landline required. Terms and conditions apply.

<sup>4</sup> The offer, extended to 30th June 2008, is available to new primary account BT Fusion 4 for 1 customers only, subject to status. 18-month term and 11-month tariff commitment. Terms and conditions apply.

<sup>5</sup> BT Total Broadband residential customers only. Opt-in required. Monthly access minute allowance per connection: Option 1 – 250, Option 2 – 350, Option 3 – unlimited (500 in BT Openzone hotspots). Unused monthly minutes cannot be carried forward. Access available to BT Hub users in range of BT FON Wi-Fi Community members' Hubs (coverage dependent on number in active use), BT Openzone hotspots or FON access points. Wireless-enabled equipment required. Conditions apply – see [www.bt.com/btfor](http://www.bt.com/btfor) for details.

<sup>6</sup> Some features of the service may be withdrawn or modified from time to time. They may also not be compatible with certain operating systems or other software e.g. Mac and Windows Vista. Please see [www.bt.com/broadband](http://www.bt.com/broadband) for details.

<sup>7</sup> BT Home Hub £30 online/£50 by telephone with Option 1. No extra charge online/£25 by telephone with Option 2 and no extra charge with Option 3. Wireless connectivity requires enabled equipment.

<sup>8</sup> Factors affecting 8Mb speeds also include local availability and line test. If your line won't support up to 8Mb, we'll offer the best speed available on your line. Conditions apply.

<sup>9</sup> Means 01, 02 and 03 numbers, excluding Channel Islands. Other exclusions apply. Pence per minute charging applies after one hour. Redial before one hour to avoid call charges. Opt-in required. Quality of reception may not match landline. Access to emergency services is provided but calls, including emergency calls to 999 or 112 made via BT Broadband Talk, may not work in the event of power or broadband connection failure. These failures may be caused by reasons outside our control. Location information provided to the emergency services is limited to the address of the associated telephone line, where applicable. BT Broadband Talk does not currently support number portability, text relay or Directory Enquiries for disabled customers. Abuse policy applies. Touchtone telephone required.

<sup>10</sup> Introductory price achieved via £54.24 credit on your first bill. £17.99 a month from month seven. 18-month term. New customers only. Excludes upgrades/regrades. Requires BT line/similar. Payment by Direct Debit required. BT Total Broadband is subject to availability and conditions apply.

<sup>11</sup> Access time starts from when you first log-in and lasts for the period purchased. You can log in and out as many times as you like during this period to use your allowance of minutes.

<sup>12</sup> Debit cards or credit cards are the only accepted methods of payment for purchases of BT Openzone 500 Americas and BT Openzone 500 Europe vouchers.

<sup>13</sup> Calls charged at 15p a minute with a connection charge of 40p on the BT network (ex BT Payphones). Mobiles and other network costs may vary. BT Directories: Freepost NAT 12417, Sheffield S61 PD.

<sup>14</sup> Text charges: your mobile provider's standard cost plus 25p per location request (or plus 6p only if no information found).

<sup>15</sup> Calls charged at up to 8p a minute on the BT network. Mobiles and other network costs may vary. See [www.bt.com/pricing](http://www.bt.com/pricing) for details.

<sup>16</sup> Calls charged at your telephone service provider's international rate.

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### Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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Bringing it all together



**BT Openzone**  
wireless broadband

Easy internet access  
on the move

Get online at thousands  
of hotspots throughout  
the UK, Republic of  
Ireland and abroad.

It's likely you're reading  
this in a Wi-Fi hotspot.

Why wait? Connect to  
the internet now at

[www.btopenzone.com](http://www.btopenzone.com)



## access your email



### Work where you want, when you want<sup>1</sup>

Use our convenient, fast, cost-effective internet access to:

- keep in contact with colleagues and customers
- collect your email and surf the web
- log in securely to your company intranet

You need only pay for your time online – there are no download limits.

#### WHAT DO I NEED?

Just a device with wireless networking built in or a wireless access card. Use a notebook powered by Intel® Centrino® Duo processor technology and you'll enjoy dual-core performance, improved battery life and expanded wireless connectivity – so you can do more, where and when you want to.

#### IS THERE A CHARGE?

Yes – choose a convenient 1-hour, 24-hour, 5-day or 30-day Voucher. Monthly subscriptions<sup>2</sup> are also available for more regular use.



Take advantage of the excellent wireless combination offered by BT Openzone and Intel® Centrino® Duo processor technology.

## use a mobile over the internet



### Make great-value mobile calls

BT Fusion is the mobile service with a difference. It uses Wi-Fi technology to route your calls through your home BT Total Broadband connection so you can:

- talk for 4 minutes but use only 1 of your valuable inclusive minutes<sup>3</sup>
- surf the internet from your mobile at super-fast speeds

What's more – you get the same benefits in thousands of BT Openzone hotspots across the country!

This means a 100-minute bundle could give you up to 400 minutes of call time!

#### WHAT DO I NEED?

- BT Total Broadband
- a BT Fusion handset (free with all tariffs on current offer<sup>4</sup>)

#### IS THERE A CHARGE?

Like any mobile service, we have a range of inclusive call plans and handsets. Please go to [www.bt.com/btfusion/open](http://www.bt.com/btfusion/open) or call 0800 345 7429 to find out about our latest offers.

## enjoy inclusive Wi-Fi access



### Join BT Total Broadband for Wi-Fi freedom

Sign up to BT Total Broadband, the UK's most complete broadband provider, and you'll also get membership of the BT FON Wi-Fi Community<sup>5</sup>, which gives Wi-Fi access in hundreds of thousands of locations around the world including BT Openzone hotspots in the UK. Once you join, you can take advantage of:

- our best-ever security packages<sup>6</sup>
- a BT Home Hub<sup>7</sup>
- up to 8Mb download speeds<sup>8</sup>. Top speeds depend on a number of factors including distance from exchange
- inclusive UK<sup>9</sup> Evening and Weekend internet phone calls with BT Broadband Talk

#### IS THERE A CHARGE?

Yes – prices start at only £8.95 a month<sup>10</sup> for the first six months. Sign up now at [www.bt.com/broadband](http://www.bt.com/broadband)

#### ALREADY GOT BROADBAND?

You can easily switch from your existing broadband provider to BT in three simple steps. To find out more about a simple switch, including a fast and convenient way to inform your existing provider, go to [www.bt.com/switch](http://www.bt.com/switch)  
Terms and conditions apply – please see over.

## easy access abroad



### International access with one voucher

You could save money and lots of time accessing the internet when you're travelling abroad.

Now you can buy one handy BT Openzone international voucher for over eight hours' easy access in Europe – and one voucher for the Americas.

International vouchers cover:

1. Western Europe (excluding Scandinavia)
- OR
2. North America (USA and Canada), Argentina and Brazil

You can also use them in the UK and at BT Openzone, The Cloud, KeZone and T-Mobile hotspots, the MeshHopper network – as well as BA lounge hotspots worldwide.

#### WHAT DO I NEED?

A BT Openzone international voucher that covers your destination – Western Europe or the Americas.

#### IS THERE A CHARGE?

Yes. BT Openzone 500 Europe: 500 minutes of access (from first log-in<sup>11</sup>) over 14 days: £28.00 (inc VAT)<sup>12</sup>.

BT Openzone 500 Americas: 500 minutes of access (from first log-in<sup>11</sup>) over 7 days: £28.00 (inc VAT)<sup>12</sup>.

Just go to [www.btopenzone.com/buy](http://www.btopenzone.com/buy)